HIKVISION

Explosion-Proof Network Bullet Camera

Quick Start Guide

Quick Start Guide

About this Manual

This manual is applicable to XE62 Series Explosion-Proof Network Bullet Camera.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website (http://overseas.hikvision.com/en/).

Please use this user manual under the guidance of professionals.

Trademarks Acknowledgement

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Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the LVD Directive 2014/35/EU, the RoHS Directive 2011/65/EU, the ATEX Directive 2014/34/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see:www.recyclethis.info

Intended use of the camera

ATEX: II 2 G D Ex db IIC T6 Gb/Ex tb IIIC T80℃ Db IP68

IECEx: Ex db IIC T6 Gb/Ex tb IIIC T80℃ Db IP68

Hazardous Area Classification: Zone 1, Zone 2, Zone 21, Zone 22.

IP Degree: IP68 (2m, 2h)

Ex Standards:

IEC 60079-0: 2011	EN 60079-0: 2012
IEC 60079-1: 2014	EN 60079-1: 2014
IEC 60079-31: 2013	EN 60079-31: 2014

Nameplate:

Explosion-Proof Network Bullet Camera	Explosion-Proof Sign:
Product Model: DS-2XE62x2F-IS	⟨Ex⟩ II 2 G Ex db IIC T6 Gb
Protection Level: IP68(2m/2h) Temperature:-30℃~ +60℃	⟨Ex⟩ II 2 D Ex tb IIIC T80℃ Db
Working Voltage:AC100~240V Working Current: ≤1000mA	Explosion-Proof Certificate No.:
Product No.: xxxxxxxxxx Date of Production: xxxxxx	TÜV 16 ATEX 7946X C E 0035
Hikvision Digital Technology Co., Ltd 555 Qianmo Road, Binjiang District, Hangzhou , China	IECEx TÜV 16.0047X

Special Conditions for Safe Use:

1. Ambient Temperature: -30°C to +60°C.

2. DO NOT OPEN WHEN ENERGIZED.

3. POTENTIAL ELECTROSTATIC CHARGING HAZARD – SEE INSTRUCTIONS.

4. When assembly, operation and maintenance, the operator must follow the requirements of the IEC 60079-14: latest version Explosive atmosphere- Part 14: Electrical installation design, selection and erection, beside of the manufacturer's operation instruction or its National equivalent.

5. Repair and overhaul shall comply with IEC 60079-19: latest version or its National equivalent.

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Warning:

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into "Warnings" and "Cautions"

Warnings: Serious injury or death may occur if any of the warnings are neglected.

Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

⚡	⚠
Warnings Follow these safeguards to prevent serious injury or death.	**Cautions** Follow these precautions to prevent potential injury or material damage.

Warnings

- Grounding:

  The both internal and external earthing shall be connected reliably.

  Ground wire cross-sectional area of not less than the phase connector cross-sectional area level, at least 4 mm^2.

- All the electrical operation should be strictly compliance with the electrical safety regulations, fire prevention regulations and other related regulations of the nation and region.

- Make sure that the power has been disconnected before you wire, install or disassemble the camera. Never wire, install or disassemble the camera in explosive environment.

- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.

- To avoid fire danger caused by electrostatic charge, never touch or wipe the camera in explosive environment. Perform the wiping and replacing accessories only under non-explosive environment with the provided glove.

- When the camera is installed on wall or ceiling, the device shall be firmly fixed.

- If smoke, odors or noise rise from the camera, turn off the power at once and unplug the power cable, and then contact the service center.

- If the camera does not work properly, contact your dealer or the nearest service center. Never attempt to disassemble the speed dome yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

⚠ **Cautions**

- Make sure the power supply voltage is correct before using the camera.
- Do not drop the camera or subject it to physical shock.
- To ensure explosion-proof performance, do not damage explosion-proof surface.
- Do not touch sensor modules with fingers. If cleaning is necessary, use clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period, please replace the lens cap to protect the sensor from dirt.
- Do not aim the camera at the sun or extra bright places. Blooming or smearing may occur otherwise (which is not a malfunction), and affect the endurance of sensor at the same time.
- The sensor may be burned out by a laser beam, so when any laser equipment is in using, make sure that the surface of sensor will not be exposed to the laser beam.
- Do not place the camera in extremely hot, cold (the operating temperature shall be-30°C to +60°C), dusty or damp locations, and do not expose it to high electromagnetic radiation.

- To avoid heat accumulation, good ventilation is required for operating environment.

- To prevent accumulation of electrostatic charge, only damp cloth can be used during the cleaning.

- Keep the camera away from liquid while in use.

- While in delivery, the camera shall be packed in its original packing, or packing of the same texture.

- Regular part replacement: a few parts (e.g. electrolytic capacitor) of the equipment shall be replaced regularly according to their average enduring time. The average time varies because of differences between operating environment and using history, so regular checking is recommended for all the users. Please contact with your dealer for more details.

- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.

- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the camera yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

Table of Contents

1 Introduction

1.1 Overview

Explosion-proof network camera is a surveillance product capable of video/audio collecting, smart encoding and network transmitting. It adopts an embedded system and a high-performed hardware process platform to achieve good stability and reliability.

You can visit and configure your camera via web browser and client software.

Explosion-proof network camera adopts a stainless steel enclosure, receiving an IP68 rating for ingress protection.

Application Scenarios: oil industry, mine fields, chemical industry, port, grain processing industry, etc..

1.2 Model Description

This manual is applicable to the following models:

Table 1-1 Applicable Model List

Model List
DS-2XE6212F-IS
DS-2XE6222F-IS
DS-2XE6232F-IS
DS-2XE6242F-IS
DS-2XE6252F-IS
DS-2XE6262F-IS
DS-2XE6282F-IS

Explanation of model naming:

DS-2 [X] [E] [6] [2] [1] [2] [F] - [I] [S]

Extended function:
I: IR
S: Audio I/O, Alarm I/O, RS-485

Supports on-board storage

Stands for hardware
performance, including
platform, sensor, etc..
Larger number means
better performance

Max. Resolution (MP):
1: 1.3 MP   5: 5.0 MP
2: 2.0 MP   6: 6.0 MP
3: 3.0 MP   8: 8.0 MP
4: 4.0 MP

Shape:
2: Bullet camera

Professional

Application type:
E: Stainless Steel Explosion Proof

For specialized application

Hikvision front-end product

Figure 1-1 Model Explanation

2 Appearance Description

2.1 Overview
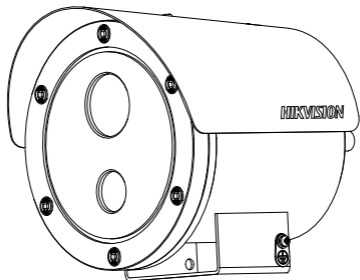
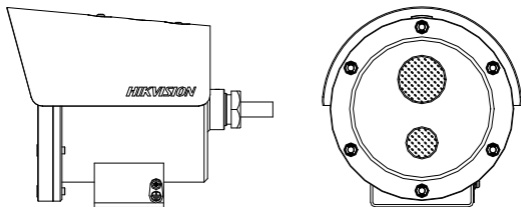Figure 2-1 Explosion-Proof Network Bullet Camera Overview (1)

Figure 2-2 Explosion-Proof Network Bullet Camera Overview (2)
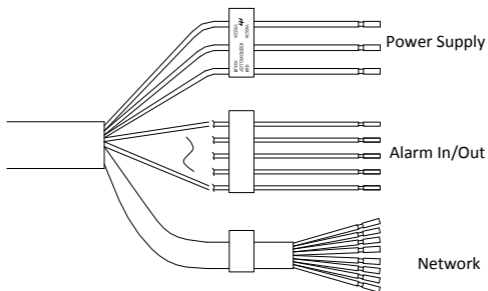
2.2 Cable Description

Figure 2-3 Overview of Cables

Table 2-1 Description of Cables

Cables	Description
Power Supply	Voltage: 100 VAC to 240 VAC
	YELLOW/GREEN: for grounding
Alarm In/Out	YELLOW/BLUE: ALARM_IN1
	WHITE/RED: ALARM_OUT1
	YELLOW/ORANGE: ALARM_IN2
	WHITE/PURPLE: ALARM_OUT2
	YELLOW/BLACK: ALARM_GND

Cables	Description
Network	For network communication

Note:

ALARM_IN1 and ALARM_OUT1 (ALARM_IN2 and ALARM_OUT2) should be used in pairs for alarm input and output.

3 Installation

Before you start:

- Make sure the device in the package is in good condition and all the assembly parts are included.
- The standard power supply is 100 VAC to 240 VAC, please make sure your power supply matches with your camera.
- Make sure all the related equipment is power-off during the installation.
- Check the specification of the products for the installation environment.
- Make sure that the wall is strong enough to withstand four times the weight of the camera and the bracket.

For the camera that supports IR, you are required to pay attention to the following precautions to prevent IR reflection:

- Make sure that there is no reflective surface too close to the camera lens. The IR light from the camera may reflect back into the lens causing reflection.

Wall Mounting

Before you start:

There is no wall mounting bracket included in the package. You have to prepare a wall mounting bracket if you choose this mounting type. The shown bracket below is only for demonstration.

Steps:

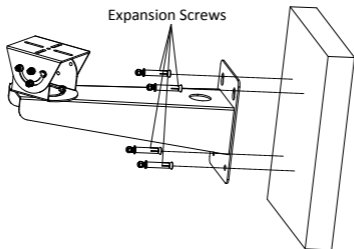1. Fix the wall mounting bracket to the desired place on wall with four expansion screws.

Figure 3-1 Install the Wall Mounting Bracket

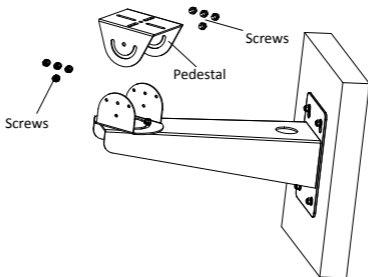2. Unscrew and remove the pedestal from the bracket.

Figure 3-2 Remove the Pedestal

3. Align the screw holes on the camera mounting base with those on the pedestal, and fix the camera to the pedestal with the supplied screws.
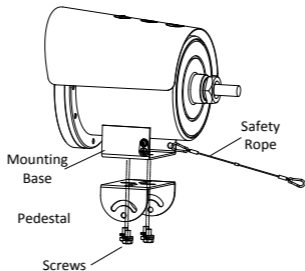
Figure 3-3 Fix the Camera to the Pedestal

4. Loosen the fixing screw, and adjust the panning position. Tighten the fixing screw after adjustment.
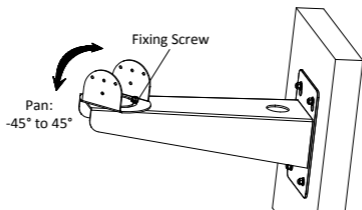

Figure 3-4 Adjust Panning Position

5. Use safety rope to hook the camera and the bracket. Adjust the tilting position when screwing the camera to the wall mounting bracket.
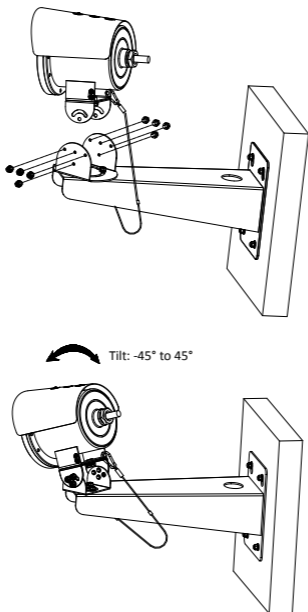
Tilt: -45° to 45°

Figure 3-5 Secure the Camera to Wall Mounting Bracket

6. Secure the screws to finish installation.

4 Setting the Network Camera over the LAN

Note:

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection.

If the product does not work properly, contact your dealer or the nearest service center for help.

4.1 Wiring

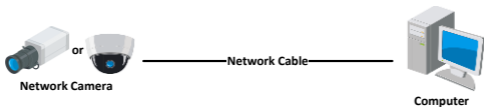Connect the camera to network according to the following figures.
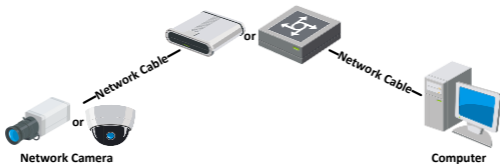

Figure 4-1 Connecting Directly

Figure 4-2 Connecting via a Switch or a Router

4.2 Activating the Camera

You are required to activate the camera first by setting a strong password for it before you can use the camera.

Activation via Web Browser, Activation via SADP, and Activation via Client Software are all supported. We will take activation via SADP software and Activation via Web Browser as examples to introduce the camera activation.

Note:

Refer to the User Manual of Network Camera for Activation via Client Software.

4.2.1 Activation via Web Browser

Steps:

1. Power on the camera. Connect the camera to your computer or the switch/router which your computer connects to.

2. Input the IP address into the address bar of the web browser, and press Enter to enter the activation interface.

   Notes:

   ● The default IP address of the camera is 192.168.1.64.

   ● The computer and the camera should belong to the same subnet.

   ● For the camera enables the DHCP by default, you need to use the SADP software to search the IP address.
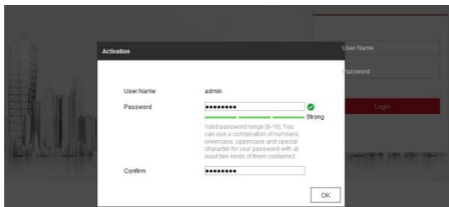
Figure 4-3 Activation Interface(Web)

3. Create a password and input the password into the password field.

> ⚠️ **STRONG PASSWORD RECOMMENDED**– *We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.*

4. Confirm the password.
5. Click **OK** to save the password and enter the live view interface.

4.2.2 Activation via SADP Software

SADP software is used for detecting the online device, activating the camera, and resetting the password.

Get the SADP software from the supplied disk or the official website, and install the SADP according to the prompts.

Follow the steps to activate the camera.

Steps:

1. Run the SADP software to search the online devices.

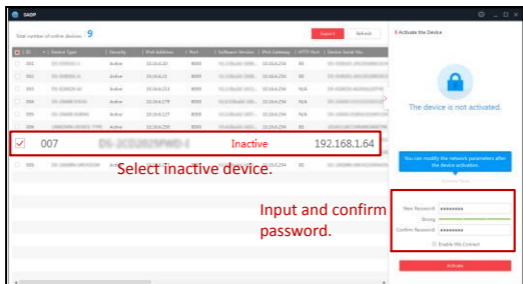2. Check the device status from the device list, and select the inactive device.

Figure 4-4 SADP Interface

Note:

The SADP software supports activating the camera in batch. Refer to the user manual of SADP software for details.

3. Create and input the new password in the password field, and confirm the password.

⚠️ **STRONG PASSWORD RECOMMENDED**– *We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.*

Note:

You can enable the Hik-Connect service for the device during activation. Refer to Chapter 6.1 for detailed information.

4. Click **Activate** to start activation.

You can check whether the activation is completed on the popup window. If activation failed, make sure that the password meets the requirement and try again.

4.3 Modifying the IP Address

Purpose:

To view and configure the camera via LAN (Local Area Network), you need to connect the network camera in the same subnet with your PC.

Use the SADP software or client software to search and change the IP address of the device. We take modifying the IP Address via SADP software as an example to introduce the IP address modification.

For IP address modification via client software, refer to the user manual of client software.

Steps:

1. Run the SADP software.

2. Select an active device.

3. Change the device IP address to the same subnet with your computer by either modifying the IP address manually or checking the checkbox of Enable DHCP.

Figure 4-5 Modify the IP Address

Note:

You can enable the Hik-Connect service for the device during activation. Refer to Chapter 6.1 for detailed information.

4. Input the admin password and click **Modify** to activate your IP address modification.

The batch IP address modification is supported by the SADP. Refer to the user manual of SADP for details.

5 Accessing via Web Browser

System Requirement:

Operating System: Microsoft Windows XP SP1 and above version

CPU: 2.0 GHz or higher

RAM: 1G or higher

Display: 1024×768 resolution or higher

Web Browser: Internet Explorer 8.0 and above version, Apple Safari 5.0.2 and above version, Mozilla Firefox 5.0 and above version and Google Chrome 18 and above version

Steps:

1. Open the web browser.

2. In the browser address bar, input the IP address of the network camera, and press the **Enter** key to enter the login interface.

   Note:

   ● The default IP address is 192.168.1.64. You are recommended to change the IP address to the same subnet with your computer.

3. Input the user name and password.

   The admin user should configure the device accounts and user/operator permissions properly. Delete the unnecessary accounts and user/operator permissions.

   Note:

   The device IP address gets locked if the admin user performs 7 failed password attempts (5 attempts for the user/operator).

4. Click **Login**.

Figure 5-1 Login Interface

5. Install the plug-in before viewing the live video and managing the camera. Follow the installation prompts to install the plug-in.

Note:

You may have to close the web browser to finish the installation of the plug-in.

Please click here to download and install the plug-in. Close the browser when installing the plug-in.

Figure 5-2 Download Plug-in

6. Reopen the web browser after the installation of the plug-in and repeat steps 2 to 4 to login.

Note:

For detailed instructions of further configuration, please refer to the user manual of network camera.

6 Operating via Hik-Connect App

Purpose:

Hik-Connect is an application for mobile devices. With the App, you can view live image of the camera, receive alarm notification and so on.

Note:

Hik-Connect service is not supported by certain camera models.

6.1 Enable Hik-Connect Service on Camera

Purpose:

Hik-Connect service should be enabled on your camera before using the service.

You can enable the service through SADP software or web browser.

6.1.1 Enable Hik-Connect Service via SADP Software

Steps:

1. Check the checkbox of **Enable Hik-Connect** on:

    1). "Activate the Device" page during camera activation, refer to Chapter 4.2.2.

    2). Or "Modify Network Parameters" page during modifying IP address, refer to Chapter 4.3.

2. Create a verification code or change the verification code.

Figure 6-1 Verification Code Setting (SADP)

Note:

The verification code is required when you add the camera to Hik-Connect app.

3. Click and read "Terms of Service" and "Privacy Policy".

4. Confirm the settings.

6.1.2 Enable Hik-Connect Service via Web Browser

Before you start:

You need to activate the camera before enabling the service. Refer to Chapter 4.2.

Steps:

1. Access the camera via web browser. Refer to Chapter 5.

2. Enter platform access configuration interface: Configuration > Network > Advanced Settings > Platform Access

Figure 6-2 Platform Access Configuration (Web)

3. Select Platform Access Mode as Hik-Connect.

4. Check the checkbox of Enable.

5. Click and read "Terms of Service" and "Privacy Policy" in pop-up window.

6. Create a verification code or change the verification code for the camera.

   Note:

   The verification code is required when you add the camera to Hik-Connect app.

7. Save the settings.

6.2 Hik-Connect Setup

Steps:

1. Download and install the Hik-Connect app by searching "Hik-Connect" in App Store or Google Play^{TM}.

2. Launch the app and register for a Hik-Connect user account.

3. Log in Hik-Connect app after registration.

6.3 Adding Camera to Hik-Connect

Before you start:

You need to enable the Hik-Connect service on camera before adding it to your Hik-Connect account. Refer to Chapter 6.1.

Steps:

1. Use a network cable to connect the camera with a router if the camera does not support Wi-Fi.

Figure 6-3 Connect a Router

Note:

After the camera connects to the network, please wait one minute before any operation on the camera using Hik-Connect app.

2. In the Hik-Connect app, tap "+" on the upper-right corner and then scan the QR code of the camera to add the camera.

You can find the QR code on the camera or on the cover of the Quick Start Guide of the camera in the package.
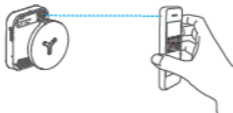

Figure 6-4 Scan QR Code

Note:

If the QR code is missing or too blur to be recognized, you can also add the camera by tapping the icon and inputting the camera's serial number.

3. Input the verification code of your camera.

   Note:

   ● The required verification code is the code you create or change when you enabling Hik-Connect service on camera.

   ● If you forget the verification code, you can check the current verification code on **Platform Access** configuration page via web browser.

4. Follow the prompts to set the network connection and add the camera to your Hik-Connect account.

   Note:

   For detailed information, refer to the user manual of the Hik-Connect app.

6.4 Initializing the Memory Card

Check the memory card status by tapping on the Storage Status in the Device Settings interface.

If the memory card status displays as Uninitialized, tap to initialize it. The status will then change to Normal. You can then start recording any event triggered video in the camera such as motion detection.

First Choice for Security Professionals